

Customers who enroll in Low Income Assistance will receive a Low-Income Credit on each water bill equal to amount of the Fixed Water Service Charge, which is currently \$43.99.

To qualify for Low Income Assistance, you must:

- Be a residential customer who receives a water bill directly from DSRSD. *Residents of multi-family communities who are billed for water service through an HOA or property management company do not qualify.*
- **Qualify for** and be **enrolled in** PG&E's [CARE](#) program.
- Provide a recent PG&E bill showing enrollment in CARE.
- The name and address on the PG&E bill must match that information on the DSRSD water bill.
- Maintain your DSRSD account in good standing. If the account is currently past due our billing department will work with you to bring the account current.
Please call (925) 828-8524, Monday-Friday, between 9:00 a.m. and 4:00 p.m.
- Provide a valid contact phone number.

DSRSD reserves the right to require proof that you qualify and to deny enrollment.

Customer Information *(please print clearly)*

Customer Name

(____) _____

Daytime Telephone

Email Address

____ - _____
DSRSD Account Number - Customer Number

Customer Street Address (service location on bill)

Form revised January 2025