

## District at a Glance

### What products and services does DSRSD provide and to whom?

- Founded in 1953, DSRSD serves more than 194,600 people.
- DSRSD distributes drinking water to approximately 101,295 people, in Dublin since March 1961 and in Dougherty Valley since May 2000.
- DSRSD provides wastewater collection and treatment for approximately 168,003 people in Dublin and southern San Ramon since March 1961, and wastewater treatment for Pleasanton (by contract) since September 1965.
- DSRSD operates the Livermore-Amador Valley Water Management Agency (LAVWMA) facilities that discharge treated wastewater from the cities of Livermore and Pleasanton, and DSRSD into San Francisco Bay. DSRSD has produced recycled water for landscape irrigation and construction since 1999. In 2006, DSRSD and East Bay Municipal Utility District (EBMUD) formed the DSRSD-EBMUD Recycled Water Authority (DERWA) to implement the San Ramon Valley Recycled Water Program (SRVRWP). The program serves DSRSD, EBMUD, and Pleasanton irrigation customers at 520 locations.

### Who governs DSRSD?

- Five Directors, elected by geographic divisions, serve four-year terms.
- An independent special district, DSRSD is governed under California's [Community Services District Law](#).

### How many accounts does DSRSD serve?

- 27,432 potable water accounts (residential, commercial, industrial and institutional)
- 480 recycled water irrigation accounts
- 25,595 single-family residential wastewater accounts

### How much potable water is used by District customers?

- 3,105 million gallons annually (July 1, 2024 – June 30, 2025)
- 8.51 million gallons per day, average daily consumption (July 1, 2024 – June 30, 2025)
- 65 gallons per person per day, indoor and outdoor residential use only (12-month rolling average as of June 30, 2025)

### How much recycled water is used by District customers annually (July 1, 2024 – June 30, 2025)?

- 889 million gallons, represents up to 22% of total water used

### How many hydrants, pump stations and miles of underground pipelines does DSRSD manage?

- Hydrants: 3,815 potable water hydrants, 26 recycled water hydrants
- Pump Stations: 17 potable pump stations, 5 recycled water pump stations (not including PSR1 at the WWTP)
- Pipelines: 348 miles of potable water pipes, 73 miles of recycled water pipes, 233 miles of sewer pipes

### How many reservoirs (tanks) does DSRSD operate and how much water do they store?

- 14 reservoirs store 24.98 million gallons (mg) of potable water
- 4 reservoirs store 10.95 mg of recycled water

### How many gallons of wastewater are treated each day at the District's Regional Wastewater Treatment Facility?

- 12.72 million gallons per day (mgd) annual daily average (CY24)
- 11.71 million gallons per day average dry weather influent flow (Aug 2024-Oct 2024)
- 12.60 mgd wet weather (Nov 2024-Apr 2025) daily average
- 17.0 mgd ADWF (average dry weather flow) is the permitted wastewater treatment capacity

### How many full-time-equivalent positions are approved by the Board at DSRSD for Fiscal Year 2026-2027?

- 142

**What types of wastewater treatment does the District provide?**

- DSRSD's Regional Wastewater Treatment Facility provides secondary treatment by activated sludge process.
- The Jeffrey G. Hansen Water Recycling Plant, operated by DSRSD on behalf of DERWA, produces tertiary treated recycled water using ballasted flocculation, sand filtration and ultraviolet disinfection.

**What is the District's budget for Fiscal Year 2025-2026? (Board-approved June 3, 2025, Effective July 1, 2025)**

- Operations: \$91.29 million
- Capital Improvement Program: \$45.57 million

**\*What are the bimonthly charges for single-family water service? (Effective January 1, 2025)**

- Fixed Service Charge: \$42.92
- Power Charge (applies to service locations above 390 feet in elevation): \$0.45 per unit
- Zone 7 Cost of Water: \$4.20 per unit
- Zone 7 Fixed Service Charge: \$14.27 per bill
- Potable Water Consumption Charge: \$1.68

	Normal Conditions *	Water Shortage Rates**					
		Stage 1	Stage 2	Stage 3	Stage 4	Stage 5	Stage 6
Target Reduction Goal	0%	10%	20%	30%	40%	50%	>50%
Residential	\$1.68	\$1.91	\$2.23	\$2.68	\$3.34	\$4.46	\$6.68
Commercial	\$1.68	\$1.91	\$2.23	\$2.68	\$3.34	\$4.46	\$6.68
Potable Irrigation	\$2.13	\$2.36	\$2.66	\$3.04	\$3.55	\$4.26	\$5.32
Recycled Water	\$5.51	\$5.51	\$5.51	\$5.51	\$5.51	\$5.51	\$5.51
Pumping Charge	\$0.45	\$0.45	\$0.45	\$0.45	\$0.45	\$0.45	\$0.45
*Rates are per unit. One unit of water = 748 gallons							
** The Potable Water Consumption rate increases in stages during water shortages.					* Rate per Unit		

- Visit [www.dsrsd.com/waterrates](http://www.dsrsd.com/waterrates) for commercial, irrigation, and recycled water rates.

**What is the yearly charge for single-family wastewater service? (Effective July 1, 2025)**

- \$530.04 paid via property tax bill
- Visit [www.dsrsd.com/wastewater-rates](http://www.dsrsd.com/wastewater-rates) for bimonthly multi-family, commercial, institutional, and industrial rates.

**What are the Capacity Reserve Fees developers pay per single-family dwelling to "buy in" to the District's infrastructure?**

- Wastewater CRF effective 07/01/24 - Local (collection) & Regional (treatment): \$17,965.67
- Water CRF (DSRSD) effective 07/01/24 - properties in Alameda County and Contra Costa County: \$15,670
- Water CRF (Zone 7) effective 01/01/24 - properties in Alameda County \$34,910 and Contra Costa County \$37,804.30

**Where does our water come from?**

- Recycled water recovered from wastewater (for non-potable uses, primarily irrigation) – up to 22% of total water used in a typical year.
- Potable water – up to 75% of total water sales in a typical year – purchased from Zone 7 Water Agency, the Tri-Valley's potable water wholesaler, which includes DSRSD's independent groundwater pumping quota of 645 acre-feet. [www.zone7water.com](http://www.zone7water.com).
- On average, Zone 7 receives approximately 90% of its water supply via the State Water Project (Lake Oroville) and 10% from local runoff captured in Lake Del Valle. These numbers vary year-to-year based on hydrologic conditions.
- Zone 7 uses a combination of surface water reservoirs, the local groundwater basin, and groundwater banks in Kern County to balance water supply and demand needs in wet and dry years.

**Where does our treated wastewater go?**

- Discharged into the San Francisco Bay via a deep water discharge – about 60% annually
- Recycled for irrigation – about 40% annually (up to 100% during peak summer days)